

## Annual License / Maintenance Subscription Program Agreement for SuperChems™ for DIERS

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ioMosaic Corporation has agreed to provide, for an additional fee, annual license upgrades, technical support to licensees, and to maintain and enhance the SuperChems™ for DIERS computer software. The fee for this service, payable to ioMosaic, is \$2,200/yr.

AIChE, DIERS and ioMosaic strongly recommend that the SuperChems™ for DIERS software be purchased along with the Annual License/Maintenance Subscription program.

Payment of the fee entitles a licensee to upgrade their license each year to new releases / enhancements of the software developed by ioMosaic and DIERS and to obtain technical support. Those electing not to purchase the Annual License / Maintenance Subscription program will not be entitled to technical support from ioMosaic (except for bug fixes) and will not be entitled to license new releases of the software.

The Annual License / Maintenance Subscription program entitles the licensee to the following benefits:

- Up to 20 hours of technical assistance per annum with priority response. Further hours will be supplied at the rate of \$250 per hour. This rate is subject to change.
- The right to upgrade an existing license to a new release license and program enhancements developed by ioMosaic and DIERS.
- Unlimited access to the SuperChems™ technical support email account forum where SuperChems™ knowledge, ideas, and discussions are exchanged. Questions may also be posted in the forum, which allows other users or the ioMosaic staff to respond.
- Up to four additional seats on the license (\$180/seat).

Either party may terminate this Agreement on any anniversary of the start of the Agreement by giving 30 days prior notice in writing to the other party.



This Agreement is entered into by:

Company:

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Name:

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Title:

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Signed:

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Date:

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Technical Contact:

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Phone:

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Email:

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and

ioMosaic Corporation

Name: Title:

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Signed:

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Date:

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#### Software Support

ioMosaic Corporation

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