

Annual License/Maintenance Subscription Program Agreement for SuperChems[®] for DIERS

ioMosaic Corporation has agreed to provide annual license upgrades, technical support to licensees, and to maintain and enhance the SuperChems for DIERS computer program. The fee for this service, payable to ioMosaic, is \$2,000/yr. AIChE, the DIERS Users Group, and ioMosaic strongly recommend that the SuperChems for DIERS software be purchased with the Annual License/Maintenance Subscription program.

Payment of the fee entitles a licensee to upgrade their license each year to new releases / enhancements of the software developed by ioMosaic and the DIERS User's Group and to obtain technical support (phone, fax, E-mail). Those electing not to purchase the Annual License / Maintenance Subscription program will not be entitled to technical support from ioMosaic (except for bug fixes) and will not be entitled to license new releases of the software.

The Annual License /Maintenance Subscription program entitles the licensee to the following benefits:

- Up to 20 hours of technical assistance (phone, fax, and e-mail) per annum with priority response. Further hours will be supplied at the rate of \$200 per hour. This rate is subject to change.
- The right to upgrade an existing license to a new release license and program enhancements developed by ioMosaic and the DIERS Users Group.
- Unlimited access to the SuperChems technical support email account forum where SuperChems knowledge, ideas, and discussions are exchanged. Questions may also be posted in the forum, which allows other users or the ioMosaic staff to respond.
- Up to four additional keys/licenses (\$150/key).

Either party may terminate this Agreement on any anniversary of the start of the Agreement by giving 30 days prior notice in writing to the other party.

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for SuperChems[®] for DIERS**

This Agreement is entered into by:

Company: _____

Name: _____

Title: _____

Signed: _____

Date: _____

Technical Contact: _____

Phone: _____

E-mail: _____

and

IOMOSAIC CORPORATION

Name: _____

Title: _____

Signed: _____

Date: _____

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